



KAMUYU AYDINLATMA PLATFORMU

AKSİGORTA A.Ş.

Sustainability Compliance Report

2023 - Annual Notification

Summary

Sustainability Principles Compliance Report 2023



Sustainability Compliance Report

Related Companies

Related Funds

	Company Compliance Status				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	Partial	No	Not Applicable		
Sustainability Compliance Report						
A. GENERAL PRINCIPLES						
A1. Strategy, Policy and Goals						
A1.1. The prioritised environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company's Board of Directors.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 20 to 29 and Pg 92
A1.1. The ESG policies (Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Company's Board of Directors.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Sustainability report pg 30-31 https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/sustainability-policy
A1.2. The short and long-term targets set within the scope of ESG policies have been disclosed to the public.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 39
A2. Implementation/Monitoring						
A2.1. The responsible committees and/or business units for the implementation of ESG policies and the senior officials related to ESG issues in the Company and their duties have been identified and disclosed to the public.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 26-27-28-29
A2.1. The activities carried out within the scope of policies by the responsible committee and/or unit have been reported to the Board of Directors at least once a year.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 26-27-28-29
A2.2. In line with the ESG targets, the implementation and action plans have been formed and disclosed to the public.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 32 to 39
A2.3. The Key ESG Performance Indicators (KPI) and the level of reaching these indicators have been disclosed to the public on yearly basis.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 100 to 115
A2.4. The activities for improving the sustainability performance of the business processes or products and services have been disclosed to the public.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 40 to 57
A3. Reporting						
A3.1. The information about the sustainability performance, targets and actions have been given in annual reports of the Company an understandable, accurate and sufficient manner.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 28
A3.2. The information about activities which are related to the United Nations (UN) 2030 Sustainable Development Goals have been disclosed to the public.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 36-37-38
A3.3. The lawsuits filed and/or concluded against the Company about ESG issues which are material in terms of ESG policies and/or will significantly affect the Company's activities, have been disclosed to the public.				X	There are no lawsuits filed and/or concluded against ESG issues.	
A4. Verification						
A4.1. The Company's Key ESG Performance metrics have been verified by an independent third party and publicly disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 140 to 145
B. ENVIRONMENTAL PRINCIPLES						
B1. The policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 82 to 94 https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/sustainability-policy
B2. The environmental reports prepared to provide information on environmental management have been disclosed to the public which is inculiding the scope, reporting period, reporting date and limitations about the reporting conditions.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 82 to 94
B4. The environmental targets within the scope of performance incentive systems which included in the rewarding criteria have been disclosed to the public on the basis of stakeholders (such as members of the Board of Directors, managers and employees).	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 26-27-28-29 Pg 39

B5. How the prioritised environmental issues have been integrated into business objectives and strategies has been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 26 to 59
B7. The way of how environmental issues has been managed and integrated into business objectives and strategies throughout the Company's value chain, including the operational process, suppliers and customers has been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 40 to 57
B8. Whether the Company have been involved to environmental related organizations and non-governmental organizations' policy making processes and collaborations with these organizations has been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 17
B9. In the light of environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts)), information on environmental impacts is periodically disclosed to the public in a comparable manner.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 83
B10. Details of the standard, protocol, methodology, and baseline year used to collect and calculate data has been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 1 Pg 116 to 140
B11. The increase or decrease in Company's environmental indicators as of the reporting year has been comparatively disclosed with previous years.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report
B12. The short and long-term targets for reducing the environmental impacts have been determined and the progress compared to previous years' targets has been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 76 to 94 Pg 100-101
B13. A strategy to combat the climate crisis has been created and the planned actions have been publicly disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 76 to 94
B14. The programs/procedures to prevent or minimize the potential negative impact of products and/or services on the environment have been established and disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 40 to 57
B14. The actions to reduce greenhouse gas emissions of third parties (suppliers, subcontractors, dealers, etc.) have been carried out and disclosed.	X				At Aksigorta, 2019 is a base year it aims to achieve an emission reduction of up to 53% in Scope 1 and 2 emissions in 2030.	https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 81
B15. The environmental benefits/gains and cost savings of initiatives/projects that aims reducing environmental impacts have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 40 to 57 Pg 76 to 94
B16. The data related to energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) has been disclosed as Scope-1 and Scope-2.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report
B17. The information related to production of electricity, heat, steam and cooling as of the reporting year has been disclosed.				X		
B18. The studies related to increase the use of renewable energy and transition to zero/low carbon electricity have been conducted and disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 76 to 93 Pg 100-101
B19. The renewable energy production and usage data has been publicly disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 76 to 93 Pg 100-101
B20. The Company conducted projects about energy efficiency and the amount of reduction on energy consumption and emission achieved through these projects have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 76 to 93
B21. The water consumption, the amount, procedures and sources of recycled and discharged water from underground or above ground (if any), have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 76 to 93
B22. The information related to whether Company's operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).				X		
B23. The information related to accumulated or purchased carbon credits within the reporting period has been disclosed.				X		
B24. If carbon pricing is applied within the Company, the details have been disclosed.				X		
B25. The platforms where the Company discloses its environmental information have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 20 to 29
C. SOCIAL PRINCIPLES						
C1. Human Rights and Employee Rights						
					The policy article on Human Rights, equality,	

C1.1. The Institutional Human Rights and Employee Rights Policy has been established in the ligh of the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation. The policy and the officals that responsible for the implementation of it have been determined and disclosed.	X				diversity and inclusion is included in the Sustainability Policy. In addition, as a UNGC signatory , we have made a commitment in this direction.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/sustainability-policy https://www.unglobalcompact.org/what-is-gc/mission/principles
C1.2. Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race , religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in its policy on employee rights.	X				We act within the framework of Sabancı Ethical principles, Labor Law and other legal requirements in recruitment activities. We support women's employment and women's participation in business life as a WEP's signatory. We continue our recruitment and career management activities in accordance with the principle of religion, language, race and gender equality throughout Sabancı Holding.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/ethical-principles
C1.3. The measures taken for the minority rights/equality of opportunity or the ones who are sensitive about certain economic, environmental, social factors (low income groups, women, etc.) along the supply chain have been disclosed.	X				While women's participation in social life is supported with Wep's, social inequalities struggle against social inequalities with the membership of Sabancı Volunteers Foundation.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/articles-of-incorporation https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/ethical-principles https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 38 and Pg 70 in sustainability report
C1.4. The developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed.	X				The Turkish Labor Law is explained in our Sabancı Ethical Principles and Sustainability Policy.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/sustainability-policy https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/ethical-principles
C1.5. Investments in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy.	X				All policies and processes related to the Sabancı Code of Ethics document are defined.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/ethical-principles
C1.5. The mechanism for employee complaints and resolution of disputes have been established and related solution processes have been determined.	X					https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/ethical-principles
C1.5. The activities carried out within the reporting period which related to ensure employee satisfaction have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 112
C1.6. The occupational health and safety policies have been established and disclosed.	X				Our OHS Policy has been published on our website.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/occupational-health-and-safety-policy
C1.6. The measures taken for protecting health, preventing occupational accidents and related statistics have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 114
	X				Our law on the protection of personal data policy has been	

C1.7. The personal data protection and data security policies have been established and disclosed.					published on your internet system.	https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/personal-data-retention-processing-and-destruction-policy
C1.8. The ethics policy have been established and disclosed.	X					https://www.aksigorta.com.tr/en/investor-relations/corporate-governance/corporate-governance/ethical-principles
C1.9. The studies related to social investment, social responsibility, finansal inclusivity and access to finance have been explained.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 94 to 99
C1.10. The informative meetings and training programs related to ESG policies and practices have been organized for employees.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 66 to 69
C2. Stakeholders, International Standards and Initiatives						
C2.1. The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed.	X				Aksigorta has ISO 1002 customer satisfaction management system certificate and has passed the relevant audits. It is evaluated annually. Customer satisfaction awards were also received and featured in the press. It has an existing procedure, it is on its website. In the past years, Holding has entered information about the customer's complaints and satisfaction in the year-end activity report.	https://www.aksigorta.com.tr/hakimizda/kurumsal-bilgiler/musteri-iliskileri-politikamiz
C2.2. The information about the communication with stakeholders (which stakeholder, subject and frequency) have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 32 to 35
C2.3. The international reporting standards that adopted in reporting have been explained.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 1
C2.4. The principles adopted regarding sustainability,the signatory or member international organizations, committees and principles have been disclosed.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 1 and Pg 17
C2.5. The improvements have been made and studies have been carried out in order to be included in the Borsa Istanbul sustainability indices and/or international index providers.	X				Aksigorta is included in the Bist Sustainability Index with a score of 72 out of 100	https://www.kap.org.tr/tr/Endeksler
D. CORPORATE GOVERNANCE PRINCIPLES						
D1. The opinions of stakeholders have been sought in the determination of measures and strategies related to sustainability field.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 31 to 38
D2. The social responsibility projects, awareness activities and trainings have been carried out to raise awareness about sustainability and its importance.	X					https://www.aksigorta.com.tr/api/file/52641/aksigorta-a-s-2022-sustainability-report Pg 94 to 100