# Aksigorta 2023 Q4 Earnings Call Presentation

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Contact No 00902162809761

**Email Address** 

investor.relations@aksigorta.com.tr



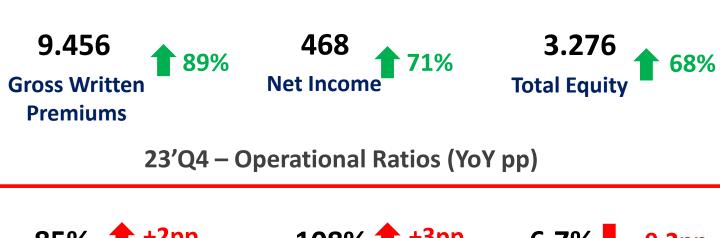


# 1. Aksigorta Financials (in TFRS)

- 2. What are the Risks & Opportunities?
- 3. Income Mix
- 4. Appendix



#### 23'Q4 – Financial Indicators (m TL) (YoY %)



85% ↑ +2pp 108% ↑ +3pp 6,7% ↓ -0.2pp

Net Loss Net Combined YTD Market Share

Ratio Ratio

23'Q4 – Financial Income (m TL)

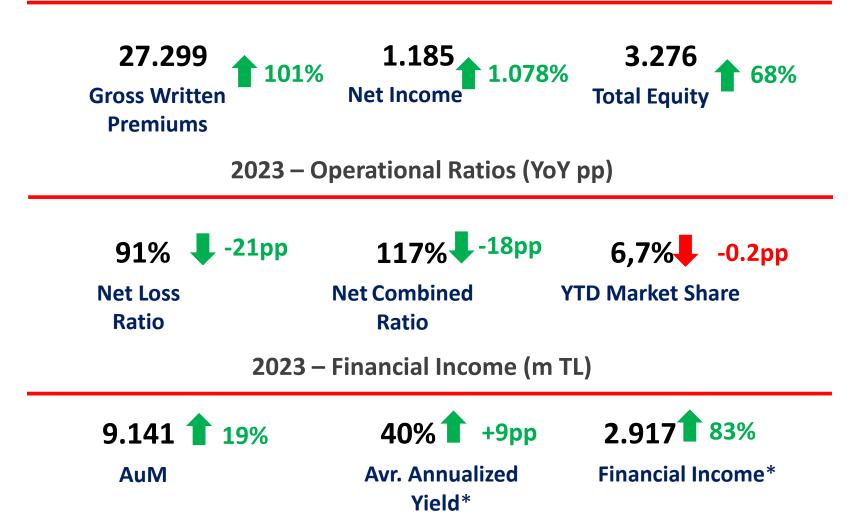
9.141 19% 32% +3pp 743 170%

AuM Avr. Annualized Financial Income\*

Yield\*



#### 2023 – Financial Indicators (m TL) (YoY %)

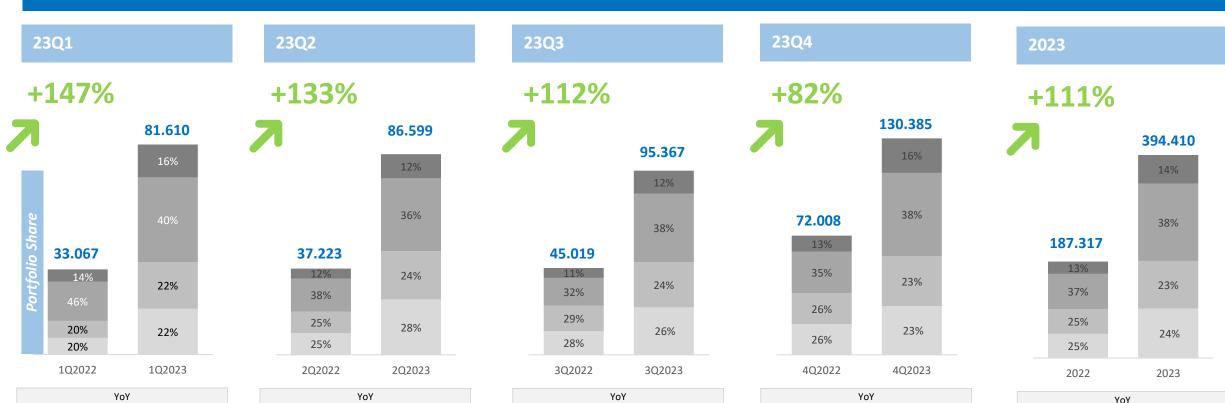


(\*): Includes interest income + FX gain/(loss)

#### **Market GWP Development**







Portfolio Share					
Agency	Bank	Corporate	Market		
60%	14%	26%	100%		

MOD

+177%

Bank

+145%

MTPL

+174%

Agency

+166%

+129% +147% +139% +133%								
Portfolio Share								
Agency Bank Corporate Market								
61%	14%	25%	100%					

Non-motor

+122%

Corporate

Health

+142%

Market

MOD

+122%

Bank

+99%	+77%	7% +148% +13	
Agency	Bank Corporate		Market
+96%	+156%	+129%	+112%
	Portfol	io Share	
Α.	D 1		

Non-motor

MOD

Portfolio Share				
Agency	Bank	Corporate	Market	
61%	14%	25%	100%	

	YoY						
MTPL	MTPL MOD Non-motor						
+58%	+63%	+101%	+116%				
Agency	Bank	Corporate	Market				
+70%	+86%	+105%	+82%				

	Portfolio Share					
Agency	Bank	Corporate	Market			
60%	14%	26%	100%			

YoY									
MTPL	MOD	Non-motor	Health						
+104%	+94%	+118%	+135%						
Agency	Bank	Corporate	Market						
+103%	+124%	+117%	+111%						

	Portfolio Share						
Agency	Agency Bank Corporate Market						
61%	14%	25%	100%				

Non-motor

+115%

Corporate

+108%

Health

+171%

Market

+147%

MTPL

+154%

Agency

MTPL

Health

### **Aksigorta GWP Development**



#### Aksigorta GWP Distribution (%) (m TL)



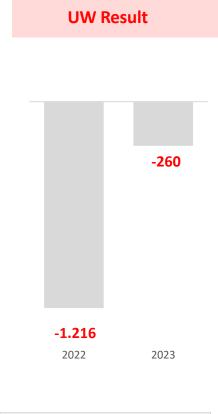
## **UW Result and Combined Ratio Development**



Expense Ratio

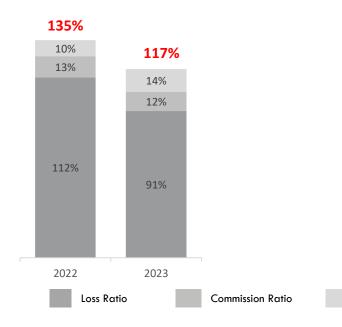
**UW** improved YoY thanks to increase in discount rates

**UW Result and Combined Ratio (TL m; %)** 





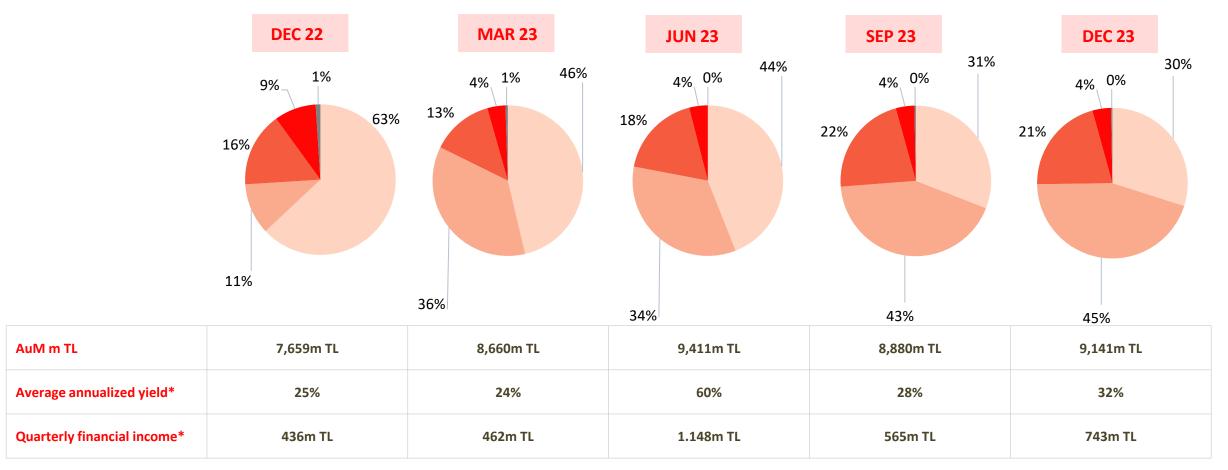
**Net Combined Ratio** 



## **Financial Income Development**



#### As of December 2023, AuM has reached TL 9.1b with 19% YoY growth



(\*): Including FX gain / loss

Note: Financial income figures are after BITT (net off tax).

Note: In 2023 tax advantage TL fund interest income was 794 million TL; generating 238 million TL tax shield.

#### **Income Statement**



Income Statement (m TL)	2022 Q4	2023 Q4	Δ %	2022	2023	Δ%
Gross Written Premiums	4.996	9.456	89%	13.563	27.299	101%
Gross Earned Premiums	3.140	6.144	96%	9.795	19.762	102%
Net Earned Premiums	1.560	2.183	40%	4.871	7.985	64%
Underwriting Result	71	115	63%	-1.216	-260	79%
Expenses	-153	-300	97%	-484	-1.088	125%
Net Financial Income	339	727	114%	1.406	2.621	86%
Net Profit	274	468	71%	-121	1.185	>1K
Combined Ratio	105%	108%	Зрр	135%	117%	-18рр
Loss Ratio	83%	85%	2pp	112%	91%	-21pp
Commission Ratio	12%	10%	-2pp	13%	12%	-1pp
Expense Ratio	10%	14%	4pp	10%	14%	<b>4</b> pp
UW Margin	2,2%	1,9%	0рр	-12,4%	-1,3%	11pp

## **Balance Sheet**



Balance Sheet (m TL)	2022	2023	Δ %
Receivables	2.926	7.020	140%
AUM	7.659	9.141	19%
Total Assets	12.831	21.132	65%
Reserves	6.996	9.984	43%
Payables	2.434	5.796	138%
Total Equity	1.949	3.276	68%
Total Liabilities	12.831	21.132	65%
RoE	n/a	45%	n/a

# **Capital Adequacy**



Capital adequacy	Dec. <b>20</b>	Dec. <b>21</b>	Dec.22	Main drivers:
Required capital	953	1.426	1.971	
Asset risk	388	484	551	by asset size
Reinsurance risk	81	178	320	by re-insurance portfolio
Reserve risk	115	165	233	by growth
UW risk	350	527	776	by growth
FX risk	18	72	91	by fx exposure
Available capital	1.220	1.167	2.104	
Capital adequacy ratio	128%	82%	107%	

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#### **Risks & Opportunities**



#### **Risks**

- Negative real interest rates limit financial income (unorthodox interest policy)
- Uncertainty, high volatility on currency
- Systematic risk of bankruptcy in industry
- Increase in reinsurance cost
- Natural disasters due to climate change (e.g.: hail, flood, fire, EQ etc.)
- Possible churn in individual segments due spending cut offs
- Increase in FX rates makes stress on MOD claim cost
- Talent retention and acquisition challenges in a competitive market

#### **Opportunities**

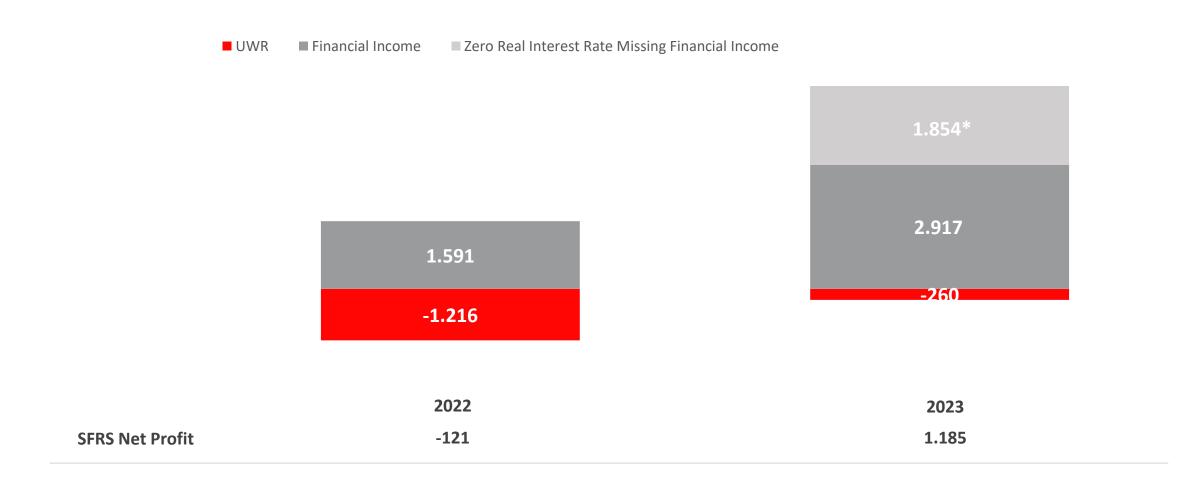
- Increase in TL interest rates
- Increase in FX rates
- Switch to free tariff in MTPL
- Accelerating digital transformation with the pandemic
- Increasing efficiency, quality and innovation with remote working
- Higher premiums and improved UW Margin with the introduction of new products (cyber, credit etc.)
- High focus of industry on technology and analytics to generate value
- Collaborations and Strategic Partnerships
- Customized and Niche Product Offerings (E-MOD etc.)
- Investing in Continuous Learning and Employee Training
- Enhancing Customer Experience through Digital Platforms
- Development of sustainable and eco-friendly insurance products
- Enhancing data privacy and cybersecurity measures
- Exploring reinsurance opportunities to mitigate risks
- Capitalizing on regulatory changes for competitive advantage
- Implementing ESG (Environmental, Social, Governance) criteria in investments and underwriting

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## **Key Drivers of Our Profitability**



Profitability stems from a combination of better underwriting and higher financial income



Note: Financial income includes interest income + FX gain/(loss)

(\*): If real interest rate was zero rather than negative, our financial income would be 1.854 million TL higher at 4.771 million TL.

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### **Technical Result Bridge between TFRS & Management Reporting**



	Technical	Re-classifications						UW result in	
	result in TFRS	1	2	3	4	5	6	7	management reporting
Net earned premiums	8.044	-41	-9	-	-	-	-	-	7.994
Claims, net (*)	-6.552	-	-	+162	-541	-155	-	-	-7.086
Other technical income and expense	-774	+41	+9	-162	+510	+155	-	-	-221
Commissions, net	-	-	-	-	-	-	-947	-	-947
General expenses	-1.933	-	-	-	-	-	+1.933	-	-
Allocated financial income	2.906	-	-	-	-	-	-	-2.906	-
Total	1.691	-	-	-	-31	-	+986	-2.906	-260

- 1. Guarantee Fund (premiums ceded to Assurance Account as a % of MTPL production)
- 2. Assistance Premiums
- 3. Subrogation Accrual
- 4. Other Technical Inc. / Exp.
- 5. Bad Debt for Subrogation Receivables
- 6. Commissions vs. General Expense (only commissions are included in UWR in management reporting)
- 7. Allocated Financial Income: Interest income and FX gain/loss
- (\*) Claims, net in CMB reporting includes non-life technical expenses, namely incurred claims, bonus and rebates and other reserve provisions

#### **Glossary**



AUM Asset Under Management

Ceded Premiums Premiums transferred to reinsurers

Combined Ratio Total of Loss ratio, commission ratio and expense ratio

FI Financial Income

FTE Full-Time Employee

GWP Gross Written Premiums

HC Headcount

LoB Line of Business

MOD Motor Own Damage

MTPL Motor Third Party Liability

NEP Net Earned Premiums

Net Written Premiums Premium net of reinsurer share

Retention Ratio Net Written Premiums as a share in GWP

Tech. Margin Technical Margin, Technical Result as a share in NEP

Tech. Result Technical Result = UWR + Financial Income + Expenses

UWM Underwriting margin, Underwriting Result as a share in GEP

UWR Underwriting Result

# Thank you!

Contact No 00902162809761

**Email Address** 

investor.relations@aksigorta.com.tr





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